



NEW YORK
AMERICAN WATER

60 Brooklyn Avenue
Merrick, NY 11566
www.amwater.com

New York American Water has Issued Stage 2 Water Use Restrictions for its Customers in Sea Cliff, Glen Head, Glenwood Landing and Old Brookville

Due to a mechanical issue at one of the area's pumping wells, New York American Water has issued Stage 2 Water Use Restrictions for its customers in the Sea Cliff, Glen Head, Glenwood Landing, and Old Brookville communities as a precautionary measure to ensure water supply meets the high demand during the heavy-use summer season. It is important to note that this is only a supply issue, and at no time has water quality been impacted or compromised.

The New York American Water team is working diligently to resolve the issue as quickly as possible. In the meantime, adjoining water systems are providing supplemental water via emergency interconnections where possible, during off-peak hours. We encourage all of our customers to check the New York American Water website (<http://www.amwater.com/nyaw>) for up-to-date information. New York American Water will notify customers once the restrictions have been lifted.

While the well remains offline, New York American Water is asking its customers to limit their water usage as follows:

- No vehicle washing, no driveway washing.
- No water use for irrigation, lawn watering, or other outdoor use unless via a handheld watering can.
- Minimize Golf Course irrigation.
- No refilling of fountains or decorative ponds.
- No filling or topping off of pools.
- Stop the serving of water in restaurants except by request.
- Commercial customers should reduce water consumption by 10%.

We recognize the inconvenience and appreciate our customers' cooperation during this time. Residents with questions or concerns are encouraged to call customer service at [877-426-6999](tel:877-426-6999).